

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 10-Q**

QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2020

TRANSITION REPORT UNDER SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

**Commission file number 000-27507**

**CYNERGISTEK, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**  
(State or other jurisdiction of  
incorporation or organization)

**37-1867101**  
(I.R.S. Employer  
Identification No.)

**11940 Jollyville Road, Suite 300-N  
Austin, Texas 78759**  
(Address of principal executive offices, zip code)

**(949) 614-0700**  
(Issuer's telephone number)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of Each Class	Trading Symbol(s)	Name of Each Exchange on Which Registered
Common Stock, \$.001 par value per share	CTEK	NYSE American

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No .

Indicated by check mark whether the registrant has submitted electronically every Interactive Date File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No .

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Emerging growth company

Indicate by check mark whether the registrant is a shell company (as defined by Section 12b-2 of the Exchange Act).

Yes  No .

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standard provided pursuant to Section 13(a) of the Exchange Act.

The number of shares of the issuer's common stock, \$0.001 par value, outstanding as of November 12, 2020, was 10,652,049.

**CYNERGISTEK, INC.**  
**FORM 10-Q**  
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**PART I – FINANCIAL INFORMATION**  
**ITEM 1. FINANCIAL STATEMENTS.**

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**

	<b>September 30, 2020 (unaudited)</b>	<b>December 31, 2019</b>
<b>ASSETS</b>		
<b>Current assets:</b>		
Cash and cash equivalents	\$ 4,287,162	\$ 5,328,726
Accounts receivable	1,898,434	3,210,726
Unbilled services	697,322	539,535
Prepaid and other current assets	1,377,628	1,205,769
Income taxes receivable	1,478,933	-
<b>Total current assets</b>	<b>9,739,479</b>	<b>10,284,756</b>
<b>Property and equipment, net</b>	<b>710,949</b>	<b>946,219</b>
<b>Deposits</b>	<b>64,586</b>	<b>72,486</b>
<b>Deferred income taxes</b>	<b>1,949,716</b>	<b>1,836,258</b>
<b>Intangible assets, net</b>	<b>7,337,308</b>	<b>8,585,882</b>
<b>Goodwill</b>	<b>23,983,483</b>	<b>23,983,483</b>
<b>Total assets</b>	<b>\$ 43,785,521</b>	<b>\$ 45,709,084</b>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>Current liabilities:</b>		
Accounts payable and accrued expenses	\$ 802,002	\$ 638,864
Accrued compensation and benefits	544,412	1,066,770
Deferred revenue	1,555,277	1,437,859
Income taxes payable	-	31,976
Current portion of promissory note to related parties	562,500	562,500
Current portion of Paycheck Protection Program loan	1,714,946	-
Current portion of operating lease	370,565	533,371
<b>Total current liabilities</b>	<b>5,549,702</b>	<b>4,271,340</b>
<b>Long-term liabilities:</b>		
Earnout liability	2,400,000	2,400,000
Promissory note to related parties, less current portion	281,250	703,125
Paycheck Protection Program loan, less current portion	1,110,554	-
Operating lease, less current portion	64,725	158,995
<b>Total long-term liabilities</b>	<b>3,856,529</b>	<b>3,262,120</b>
<b>Commitments and contingencies</b>		
<b>Stockholders' equity:</b>		
Common stock, par value at \$0.001, 33,333,333 shares authorized, 10,597,024 shares issued and outstanding at September 30, 2020, and 10,359,164 shares issued and outstanding at December 31, 2019	10,596	10,359
Additional paid-in capital	36,606,975	34,821,863
(Accumulated deficit) Retained earnings	(2,238,281)	3,343,402
<b>Total stockholders' equity</b>	<b>34,379,290</b>	<b>38,175,624</b>
<b>Total liabilities and stockholders' equity</b>	<b>\$ 43,785,521</b>	<b>\$ 45,709,084</b>

The accompanying notes are an integral part of these condensed consolidated financial statements.

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
**(UNAUDITED)**

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
<b>Net revenues</b>	\$ 4,502,909	\$ 4,766,000	\$ 14,176,307	\$ 15,597,117
<b>Cost of revenues</b>	2,909,788	3,165,502	9,679,816	9,613,777
Gross profit	1,593,121	1,600,498	4,496,491	5,983,340
<b>Operating expenses:</b>				
Sales and marketing	1,325,965	1,090,733	4,490,797	3,907,847
General and administrative	1,480,597	1,689,012	5,381,929	4,807,789
Change in valuation of contingent earnout	-	(178,269)	-	(178,269)
Depreciation	48,296	47,775	141,668	135,875
Amortization of acquisition-related intangibles	416,191	452,734	1,248,574	1,358,202
Finance cost for equity commitment	-	-	390,000	-
Total operating expenses	3,271,049	3,101,985	11,652,968	10,031,444
<b>Loss from operations</b>	(1,677,928)	(1,501,487)	(7,156,477)	(4,048,104)
<b>Other (expense) income:</b>				
Other income	-	-	-	26
Interest income	1,868	41,438	9,543	58,076
Interest expense	(26,046)	(30,459)	(77,654)	(439,909)
Loss on disposition of fixed assets	-	(2,188)	-	(2,188)
Total other (expense) income	(24,179)	8,791	(68,110)	(383,995)
<b>Loss before provision for income taxes</b>	(1,702,107)	(1,492,696)	(7,224,586)	(4,432,099)
<b>Income tax benefit</b>	425,708	236,040	1,642,902	746,778
<b>Net loss from continuing operations</b>	(1,276,399)	(1,256,656)	(5,581,684)	(3,685,321)
<b>(Loss) income from discontinued operations, including gain on sale, net of tax</b>	-	(6,500)	-	18,878,149
<b>Net (loss) income</b>	\$ (1,276,399)	\$ (1,263,156)	\$ (5,581,684)	\$ 15,192,828
<b>Net (loss) income per share:</b>				
<b>From continuing operations:</b>				
Basic	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ (0.38)
Diluted	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ (0.38)
<b>From discontinued operations:</b>				
Basic	\$ -	\$ -	\$ -	\$ 1.94
Diluted	\$ -	\$ -	\$ -	\$ 1.90
<b>Net (loss) income:</b>				
Basic	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ 1.56
Diluted	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ 1.53
<b>Number of weighted average shares outstanding:</b>				
Basic	10,597,024	9,795,147	10,486,334	9,754,014
Diluted	10,597,024	9,795,147	10,486,334	9,910,107

The accompanying notes are an integral part of these condensed consolidated financial statements.

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**  
**NINE MONTHS ENDED SEPTEMBER 30, 2020**  
**(UNAUDITED)**

	Common Stock		Additional	Accumulated	Total
	Shares	Amount	Paid-in Capital	Earnings (Deficit)	Stockholders' Equity
Balance at December 31, 2019	10,359,164	\$ 10,359	\$ 34,821,863	\$ 3,343,402	\$ 38,175,624
Stock compensation expense for equity awards granted to employees and directors	-	-	411,007	-	411,007
Shares issued from restricted stock units	20,000	20	(20)	-	-
Net loss	-	-	-	(1,850,623)	(1,850,623)
Balance at March 31, 2020	10,379,164	10,379	35,232,850	1,492,779	36,736,008
Stock compensation expense for equity awards granted to employees and directors	-	-	606,265	-	606,265
Finance cost for equity commitment	-	-	390,000	-	390,000
Shares issued from restricted stock units	217,860	217	(217)	-	-
Net loss	-	-	-	(2,454,661)	(2,454,661)
Balance at June 30, 2020	10,597,024	10,596	36,228,898	(961,882)	35,277,612
Stock compensation expense for equity awards granted to employees and directors	-	-	378,077	-	378,077
Net loss	-	-	-	(1,276,399)	(1,276,399)
Balance at September 30, 2020	10,597,024	\$ 10,596	\$ 36,606,975	\$ (2,238,281)	\$ 34,379,290

The accompanying notes are an integral part of these condensed consolidated financial statements.

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**  
**NINE MONTHS ENDED SEPTEMBER 30, 2019**  
**(UNAUDITED)**

	Common Stock		Additional	Accumulated	Total
	Shares	Amount	Paid-In Capital	(Deficit) Earnings	Stockholders' Equity
Balance at December 31, 2018	9,630,050	\$ 9,630	\$ 31,910,831	\$ (11,547,302)	\$ 20,373,159
Stock compensation expense for equity awards granted to employees and directors	-	-	406,692	-	406,692
Shares issued from restricted stock units	70,000	70	(70)	-	-
Stock options exercised	23,015	23	2,505	-	2,528
Net income	-	-	-	17,547,431	17,547,431
Balance at March 31, 2019	9,723,065	9,723	32,319,958	6,000,129	38,329,810
Stock compensation expense for equity awards granted to employees and directors	-	-	281,162	-	281,162
Shares issued from restricted stock units	47,455	47	(47)	-	-
Stock options exercised	24,627	25	8,928	-	8,953
Net loss	-	-	-	(1,091,448)	(1,091,448)
Balance at June 30, 2019	9,795,147	9,795	32,610,001	4,908,681	37,528,477
Stock compensation expense for equity awards granted to employees and directors	-	-	325,600	-	325,600
Net loss	-	-	-	(1,263,156)	(1,263,156)
Balance at September 30, 2019	<u>9,795,147</u>	<u>\$ 9,795</u>	<u>\$ 32,935,601</u>	<u>\$ 3,645,525</u>	<u>\$ 36,590,921</u>

The accompanying notes are an integral part of these condensed consolidated financial statements

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(UNAUDITED)**

	<b>Nine Months Ended September 30,</b>	
	<b>2020</b>	<b>2019</b>
<b>Cash flows from operating activities:</b>		
Net (loss) income	\$ (5,581,684)	\$ 15,192,828
<b>Adjustments to reconcile net (loss) income to net cash used for operating activities:</b>		
Depreciation	141,668	172,510
Amortization of intangible assets	1,248,574	1,358,202
Change in net deferred tax assets	(113,458)	530,847
Bad debt expense	56,489	-
Stock compensation expense for equity awards granted to employees and directors	1,395,349	1,013,454
Change in contingent earn-out	-	178,269
Finance cost for equity commitment	390,000	-
Interest expense related to loan acquisition costs	-	85,883
Gain on sale of discontinued operations before income taxes	-	(23,689,269)
Other	(36,444)	-
<b>Changes in operating assets and liabilities:</b>		
Accounts receivable	1,255,803	919,551
Unbilled services	(157,787)	146,233
Supplies	-	50,632
Prepaid and other current assets	(171,859)	1,021,784
Income taxes receivable	(1,478,933)	-
Deposits	7,900	8,068
Accounts payable and accrued expenses	163,138	(389,684)
Accrued compensation and benefits	(522,358)	(1,897,809)
Deferred revenue	117,418	461,814
Income taxes payable	(31,976)	4,488,594
<b>Net cash used for operating activities</b>	<b>(3,318,161)</b>	<b>(348,093)</b>
<b>Cash flows from investing activities:</b>		
Proceeds from sale of net assets of discontinued operations	-	24,070,554
Purchases of property and equipment	(127,028)	(182,698)
<b>Net cash (used for) provided by investing activities</b>	<b>(127,028)</b>	<b>23,887,856</b>
<b>Cash flows from financing activities:</b>		
Proceeds from Paycheck Protection Program loan	2,825,500	-
Payments on term loans	-	(15,401,786)
Payments on promissory notes to related parties	(421,875)	(4,515,625)
Payments on capital leases	-	(22,000)
Proceeds from issuance of common stock through stock options and warrants	-	11,481
<b>Net cash provided by (used for) financing activities</b>	<b>2,403,625</b>	<b>(19,927,930)</b>
<b>Net (decrease) increase in cash and cash equivalents</b>	<b>(1,041,564)</b>	<b>3,611,833</b>
<b>Cash and cash equivalents, beginning of period</b>	<b>5,328,726</b>	<b>6,571,381</b>
<b>Cash and cash equivalents, end of period</b>	<b>\$ 4,287,162</b>	<b>\$ 10,183,214</b>

The accompanying notes are an integral part of these condensed consolidated financial statements.

**CYNERGISTEK, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (CONTINUED)**  
**(UNAUDITED)**

	<b>Nine Months Ended September 30,</b>	
	<b>2020</b>	<b>2019</b>
<b>Supplemental disclosure of cash flow information:</b>		
Interest paid	\$ 67,777	\$ 619,780
Income taxes (refunded) paid	\$ (18,535)	\$ 124,861
<b>Non-cash investing and financing activities:</b>		
Capitalized right-to-use asset resulting from an extension of an operating lease commitment	\$ 185,454	\$ -
Capitalized operating lease liability resulting from an extension of an operating lease commitment	\$ 185,454	\$ -

The accompanying notes are an integral part of these condensed consolidated financial statements.

**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS  
NINE MONTHS ENDED SEPTEMBER 30, 2020 AND 2019  
(UNAUDITED)**

**1. BASIS OF PRESENTATION**

The accompanying unaudited condensed consolidated financial statements of CynergisTek, Inc. and its subsidiaries (the “Company”, “we”, “us” or “CynergisTek”) have been prepared in accordance with generally accepted accounting principles of the United States of America (“GAAP”) for interim financial statements pursuant to the rules and regulations of the Securities and Exchange Commission. Accordingly, these financial statements do not include all of the information and notes required by GAAP for complete financial statements. These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2019, as filed with the Securities and Exchange Commission (“SEC”) on March 30, 2020.

The unaudited condensed consolidated financial statements included herein reflect all adjustments (which include only normal, recurring adjustments) that are, in the opinion of management, necessary to state fairly our financial position and results of operations as of and for the periods presented. The results for such periods are not necessarily indicative of the results to be expected for the full year.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. As a result, actual results could differ from those estimates.

The accompanying unaudited condensed consolidated financial statements include the accounts of CynergisTek and its wholly owned subsidiaries. All intercompany balances and transactions have been eliminated.

Based on our integration strategies, and an analysis of how our Chief Operating Decision Makers review, manage and are compensated, we have determined that the Company operates as one segment. As described in Note 18, we sold the assets used in our managed print services business division (the “MPS Business”) on March 20, 2019. For the periods presented, all revenues were derived from domestic operations.

We have performed an evaluation of subsequent events through the date of filing these unaudited condensed consolidated financial statements with the SEC.

Certain prior year balances have been reclassified to conform to current period presentation. This includes adjusting our previously issued consolidated balance sheet for the year ended December 31, 2019 to gross up and reclassify unbilled services to a separate line item in current assets from deferred revenues. The consolidated statement of cash flows for the nine months ended September 30, 2019 was also reclassified to reflect this change. The reclassification did not have any impact on the consolidated statements of stockholders’ equity nor the consolidated statements of operations. The Company analyzed the impact of the reclassification and determined that the adjustment was not material to its previously issued consolidated financial statements.

**Liquidity and Capital Resources**

As of September 30, 2020, our cash balance was \$4.3 million, current assets minus current liabilities was positive \$4.2 million and our non-current debt and lease obligations totaled \$3.9 million. This includes \$2.8 million of debt related to the Paycheck Protection Program loan that we anticipate will be fully forgiven as described in Note 9. The level of additional cash needed to fund operations and our ability to conduct business for the next twelve months will be influenced primarily by the following factors:

- our ability to manage our operating expenses and maintain gross margins while attracting, recruiting and retaining cybersecurity privacy professionals;

- demand for our services from healthcare providers; the near-term impact of the Coronavirus (COVID-19) on our customers allocation of time and resources to security and privacy, and their ability to pay for existing services as well as enter into new contractual arrangements during a period of crisis;
- general economic conditions and changes in healthcare reimbursement and regulatory environment, including effects of the COVID-19 epidemic; and
- our ability to collect accounts receivable from health care customers whose operations and cash flow have been significantly impacted by COVID-19.

We have historically funded our operating costs, acquisition activities, working capital requirements and capital expenditures with cash from operations, proceeds from the issuances of our common stock and other financing arrangements. Following the sale of the MPS Business in 2019, we are now a much smaller cybersecurity and privacy focused business with significantly lower debt balances and debt service obligations. However, we also have less scale over which to leverage our operating expenses and public company expenses and are currently operating in a cash flow negative position while we seek to maintain and grow our cybersecurity business during this uncertain time. For the three months ended September 30, 2020, we reported a loss from operations of \$1.7 million. After excluding \$0.9 million of non-cash items for depreciation, amortization of intangibles, reduction-in force costs and stock-based compensation our adjusted loss from operations was \$0.8 million. Cash used in operating activities was \$1.0 million for the three months ended September 30, 2020.

In late 2019, a novel strain of coronavirus (COVID-19) was first detected in Wuhan, China. Following the outbreak of this virus, governments throughout the world, including in the United States of America, have quarantined certain affected regions, restricted travel and imposed significant limitations on other economic activities. Our customer base is heavily concentrated in the healthcare provider space. This part of the healthcare industry has indicated that they are seeing significant financial losses, have furloughed employees and are expressing uncertainty as to the short and long-term financial stability of their businesses. Our operations team is closely monitoring the potential impact to the Company's business, including its cash flows, customers and employees. We have heard and are working with a number of our active customers since the outbreak began providing relief in the form of extended payment terms and other contractual restructurings. If the situation continues to impact our customers cash flow or resources available for cybersecurity and privacy projects, our cash flows, financial position and operating results for fiscal year 2020 and beyond will be negatively impacted. Neither the length of time nor the full magnitude of the negative impacts can be presently determined.

We did experience a negative financial impact in the second and third quarters of 2020 due to COVID-19, primarily since many of the initial economic effects of the early stages of the COVID-19 pandemic resulting from the various shelter-in-place and other social distancing orders occurred towards the end of our first quarter. The severity and duration of the COVID-19 pandemic is uncertain and such uncertainty will likely continue in the near term and we will continue to actively monitor the situation taking into account the impact to our employees, customers and partners.

At the end of 2019 and throughout 2020 we reduced staffing levels to reduce expenses. Our operating plan for the next twelve months includes permanent annualized cost reduction efforts totaling approximately \$3.5 million and temporary cost reductions totaling approximately \$2.0-\$3.0 million the precise extent of which will depend on the duration of the COVID-19 disruptions to our customers and our short-term financial performance. In addition, we received a \$2.8 million loan under the Coronavirus Aid, Relief, and Economic Security Act, which we anticipate will be fully forgiven, and we have an equity funding commitment in the amount of \$2.5 million from an existing investor. We could further reduce personnel and other variable and semi-variable costs to conserve cash and operate as a going concern. However, those actions if required, could negatively impact the long-term outlook of the business.

We believe that our existing sources of liquidity, including cash and cash equivalents, the equity commitment from an existing investor, future operating cash flows, and other assets will be sufficient to meet our projected capital needs for at least the next twelve months. As we execute our plans over the next twelve months, we intend to carefully monitor the impact on our operating expenses, working capital needs and cash balances relative to the availability of cost-effective debt and equity financing. In the event that capital is not available, we may then have to scale back operations, reduce expenses, and/or curtail future plans to manage our liquidity and capital resources.

However, we cannot provide assurance that we will be able to raise additional capital. The COVID-19 pandemic will likely continue to create uncertainty and volatility in the financial markets which may impact our operations and our ability to access capital and/or the terms under which we can do so.

The impact of the COVID-19 pandemic on the economy and our operations is fluid and constantly evolving; we will continue to assess a variety of measures to improve our financial performance and liquidity.

The accompanying condensed consolidated financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts and classification of liabilities that might be necessary should the Company be unable to continue as a going concern.

## **2. RECENTLY ISSUED ACCOUNTING PRONOUNCEMENTS**

### **Recently Adopted Accounting Pronouncements**

In August 2018, the FASB issued an amendment to the accounting guidance on cloud computing service arrangements. The guidance aligns the requirements for capitalizing implementation costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal use software. The guidance also requires an entity to expense the capitalized implementation costs of a hosting arrangement that is a service contract over the term of the hosting arrangement. The guidance was effective for fiscal years beginning after December 15, 2019, and interim periods within those fiscal years. The adoption of this guidance did not have a material impact on our consolidated financial statements.

In August 2018, the FASB issued a new accounting standard which modifies the disclosure requirements on fair value measurements. This guidance was effective for fiscal years beginning after December 15, 2019. The amendments related to the range and weighted average of significant unobservable inputs used to develop Level 3 fair value measurements, and the narrative description of measurement uncertainty should be applied prospectively. All other amendments should be applied retrospectively. An entity was permitted to early adopt any removed or modified disclosures upon issuance of this guidance and delay adoption of the additional disclosures until their effective date. The adoption of this guidance did not have a material impact on our consolidated financial statements.

### **Recently Issued Accounting Pronouncements Not Yet Adopted**

In December 2019, the FASB issued an amendment to the guidance on income taxes which is intended to simplify the accounting for income taxes. The amendment eliminates certain exceptions related to the approach for intra-period tax allocation, the methodology for calculating income taxes in an interim period, and the recognition of the deferred tax liabilities for outside basis differences. The amendment also clarifies existing guidance related to the recognition of franchise tax, the evaluation of a step up in the tax basis of goodwill, and the effects of enacted changes in tax laws or rates in the effective tax rate computation, among other clarifications. The guidance is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2020. Management is currently evaluating the impact the guidance will have on our consolidated financial statements.

In June 2016, the FASB issued an amendment to the guidance on the measurement of credit losses on financial instruments. The amendment updates the guidance for measuring and recording credit losses on financial assets measured and amortized cost by replacing the “incurred loss” model with an “expected loss” model. Accordingly, these financial assets will be presented at the net amount expected to be collected. The amendment also requires that credit losses related to available-for-sale debt securities be recorded as an allowance through net income rather than reducing the carrying amount under the current, other-than-temporary-impairment model. The guidance is effective for smaller reporting companies for fiscal years beginning after December 15, 2022 including interim periods within those fiscal years. Early adoption is permitted for annual periods after December 15, 2018. Management does not expect the impact from this guidance will have a material impact on our consolidated financial statements.

### 3. ACCOUNTS RECEIVABLE

A summary of accounts receivable is as follows:

	<u>September 30, 2020</u>	<u>December 31, 2019</u>
Trade receivables	\$ 1,898,434	\$ 3,210,726
Allowance for doubtful accounts	-	-
Total accounts receivable, net	<u>\$ 1,898,434</u>	<u>\$ 3,210,726</u>

### 4. DEFERRED COMMISSIONS

Our incremental costs of obtaining a contract, which consist of sales commissions, are deferred and amortized over the period of contract performance. Effective January 1, 2018, we adopted the modified retrospective method of the new revenue recognition pronouncement. Deferred commissions are included in prepaid and other current assets in our consolidated balance sheets. We had \$660,624 and \$870,911 of unamortized deferred commissions as of September 30, 2020 and 2019, respectively. We had \$169,025 and \$493,389 of commissions expense for the three and nine months ended September 30, 2020, respectively. Commissions expense for the three and nine months ended September 30, 2019 were \$206,730 and \$669,450, respectively.

### 5. PROPERTY AND EQUIPMENT

A summary of property and equipment follows:

	<u>September 30, 2020</u>	<u>December 31, 2019</u>
Furniture and fixtures	\$ 235,246	\$ 195,586
Computers and office equipment	782,921	757,251
Right of use assets	1,843,818	1,658,364
Property and equipment at cost	2,861,985	2,611,201
Less accumulated depreciation and amortization	(2,151,036)	(1,664,982)
	<u>\$ 710,949</u>	<u>\$ 946,219</u>

### 6. LEASES

We previously leased approximately 9,600 square feet of office space in Austin, Texas. In March 2020 we amended this lease reducing the office space to 4,600 square feet and extended the lease term to May 31, 2022. We lease approximately 3,700 square feet of office space in Minneapolis, Minnesota. This lease terminates on July 31, 2021. We lease approximately 17,000 square feet of office space in Mission Viejo, California. This lease terminates in April of 2021. During the first quarter of 2019, we subleased this space to two subtenants. The terms of these subleases end concurrently with the end of our lease obligation in April 2021.

We used a discount rate of 5.5% in determining our operating lease liabilities which represented our incremental borrowing rate. Short-term leases with initial terms of twelve months or less are not capitalized.

We determine if a contract is or contains a lease at inception or modification of a contract. A contract is or contains a lease if the contract conveys the right to control the use of an identified asset for a period in exchange for consideration. Control over the use of the identified asset means the lessee has both (a) the right to obtain substantially all of the economic benefits from the use of the asset and (b) the right to direct the use of the asset.

Right-of-use assets and liabilities are recognized based on the present value of future minimum lease payments over the expected lease term at commencement date. Certain lease agreements contain extension options; however, we have not included such options as part of right-of-use assets and lease liabilities because we originally did not expect to extend the leases. We measure and record a right-of-use asset and lease liability based on the discount rate implicit in the lease, if known. In cases where the discount rate implicit in the lease is not known, we measure the

right-of-use assets and lease liabilities using a discount rate equal to our estimated incremental borrowing rate for loans with similar collateral and duration.

We elected the package of practical expedients in transition for leases that commenced prior to January 1, 2019, and therefore did not reassess (i) whether any expired or existing contracts are, or contain, leases, (ii) the lease classification for any expired or existing leases, and (iii) initial direct costs for any existing leases. We did not elect to use hindsight for transition when considering judgments and estimates such as assessments of lease options to extend, or terminate, a lease, or to purchase the underlying asset. We have no land easements. For all asset classes, we elected to (i) not recognize a right-of-use asset and lease liability for leases with a term of 12 months or less and (ii) not separate non-lease components from lease components, and we have accounted for combined lease and non-lease components as a single lease component.

Operating lease expense is comprised of the following:

	<u>Three Months Ended</u>		<u>Nine Months Ended</u>	
	<u>September 30,</u>		<u>September 30,</u>	
	<u>2020</u>	<u>2019</u>	<u>2020</u>	<u>2019</u>
Operating lease cost	\$ 171,220	\$ 78,008	\$ 550,467	\$ 253,857
Sublet income	(116,299)	(13,877)	(348,546)	(62,868)
Net operating lease cost	\$ 54,921	\$ 64,131	\$ 201,921	\$ 190,989

Maturities of lease liabilities are as follows:

	<u>Operating Leases</u>
2020 (remaining fiscal year)	\$ 147,736
2021	259,367
2022	41,690
Total lease payments	448,793
Less imputed interest	(13,503)
Total lease liabilities	435,290
Less current portion of lease liabilities	(370,565)
Long-term lease liabilities	\$ 64,725

## 7. INTANGIBLE ASSETS

Intangible assets are amortized over expected useful lives ranging from 1.5 to 10 years and consist of the following:

	<u>September 30, 2020</u>			<u>December 31, 2019</u>		
	<u>Carrying Amount</u>	<u>Accumulated Amortization and Impairment</u>	<u>Net Book Value</u>	<u>Carrying Amount</u>	<u>Accumulated Amortization and Impairment</u>	<u>Net Book Value</u>
Acquired technology	\$ 10,100,000	\$ (4,714,778)	\$ 5,385,222	\$ 10,100,000	\$ (4,054,951)	\$ 6,045,049
Customer relationships	4,650,000	(3,493,750)	1,156,250	4,650,000	(3,212,500)	1,437,500
Trademarks	2,300,000	(1,504,164)	795,836	2,300,000	(1,196,667)	1,103,333
Total	\$ 17,050,000	\$ (9,712,692)	\$ 7,337,308	\$ 17,050,000	\$ (8,464,118)	\$ 8,585,882

## **8. DEFERRED REVENUE**

We record deferred revenues when amounts are billed to customers, or cash is received from customers, in advance of our performance. During the nine months ended September 30, 2020 and 2019, \$1,114,528 and \$1,114,150, respectively, of managed services revenues were recognized, that were included in deferred revenue at the beginning of the respective periods. During the nine months ended September 30, 2020 and 2019, \$165,292 and \$350,555, respectively, of consulting and professional services revenues were recognized, that were included in deferred revenue at the beginning of the respective periods.

## **9. TERM LOAN**

On March 12, 2018, we entered into a Credit Agreement (together with the other related documents defined therein, the "Credit Agreement") with BMO Harris Bank N.A., a national banking association ("Bank"), as lender (the "BMO Loan"). Pursuant to the Credit Agreement, the Bank agreed to provide a term loan in the amount of \$17,250,000 to the Company. The term loan was payable in principal payment installments on the last day of each fiscal quarter, commencing on June 30, 2018. All principal and interest not sooner paid on the term loan was due and payable on September 12, 2022, the final maturity thereof.

On March 20, 2019, we used a portion of the proceeds from the sale of the assets of the MPS Business (Note 18) to fully repay the balance of the term loan in the amount of \$15,401,786, plus interest of \$52,760. At that time, the Credit Agreement was terminated.

Interest charges associated with the BMO term loan totaled \$0 and \$207,903 for the three and nine months ended September 30, 2019.

### **Paycheck Protection Program**

On April 20, 2020, we received \$2,825,500 in loan funding from the Small Business Administration ("SBA") Paycheck Protection Program ("PPP"), established pursuant to the Coronavirus Aid, Relief and Economic Security Act (the "CARES Act"). The unsecured loan (the "Loan") is evidenced by a promissory note issued by the Company (the "Note") in favor of BMO Harris Bank N.A.

The Company is using the Loan proceeds to cover payroll costs, rent and utilities in accordance with the relevant terms and conditions of the CARES Act.

Under the terms of the Note and the Loan, interest accrues on the outstanding principal at the rate of 1.0% per annum. The term of the Note is two years, unless sooner provided in connection with an event of default under the Note. To the extent the Loan amount is not forgiven under the PPP, the Company is obligated to make equal monthly payments of principal and interest, beginning seven months from the date of the Note, until the maturity date. Details regarding the Note can be found in our 8-K filed on April 20, 2020.

The Company recognized interest charges associated with the PPP Loan of \$7,122 and \$12,928 for the three and nine months ended September 30, 2020. To the extent the principal balance is forgiven, the related interest would be forgiven as well. The Company does anticipate the loan will be fully forgiven.

## **10. PROMISSORY NOTES**

In connection with the acquisition of CTEK Security, Inc. (formerly CynergisTek, Inc.), we issued two promissory notes totaling \$9,000,000 to Michael Hernandez and Michael McMillan (respectively, the "Hernandez Seller Note" and the "McMillan Seller Note"; and together the "Seller Notes"), with each of the Seller Notes having an initial principal amount of \$4,500,000. These Seller Notes bear interest at 8% per annum, require quarterly interest-only payments during the first 12 months, quarterly payments of principal and interest during the last 24 months, using a 36-month amortization period commencing from that point, with a balloon payment due on the maturity date. The Company had the right to prepay all or any portion of the outstanding principal balance of the Seller Notes, provided that such prepayment is accompanied by accrued interest on the amount of principal prepaid, calculated to the date of such prepayment.

On March 12, 2018, the Company fully repaid the \$4,500,000 plus accrued interest on the Hernandez Seller Note.

As part of the debt restructuring with BMO Harris Bank N.A., on March 12, 2018, the Company repaid \$2,250,000 plus accrued interest on the McMillan Seller Note. The Company and Mr. McMillan agreed to amend and restate the McMillan Seller Note pursuant an amended and restated promissory note (the “A&R McMillan Seller Note”). The A&R McMillan Seller Note is in the principal amount of \$2,250,000, bears interest at a rate of 8% per annum, provides for quarterly payments of principal and interest and matures on March 31, 2022. As of September 30, 2020, and December 31, 2019, the outstanding principal balance due under the A&R McMillan Seller Note was \$843,750 and \$1,265,625, respectively. Amounts due and owing under the A&R McMillan Seller Note were subordinate to the right of payment due under the BMO Loan pursuant to a Subordination Agreement among the Company, the Bank and Mr. McMillan.

Interest charges associated with the Seller Notes totaled \$18,924 and \$64,726, respectively for the three and nine months ended September 30, 2020, and \$30,267 and \$98,106, respectively for the three and nine months ended September 30, 2019.

Pursuant to a separation agreement among the Company, CTEK Security, Inc. and Michael Hernandez (the “Separation Agreement”), in lieu of any earn-out payments due pursuant to the purchase agreement related to the acquisition of CTEK Security, Inc. (the “Original SPA”) that could be earned by Hernandez under the Original SPA, the Company agreed to pay Hernandez the amount of \$3,750,000 in the form of a promissory note (the “Earn-out Note”). The Earn-out Note provided for (i) a maturity date of March 12, 2023, at which all principal and accrued and unpaid interest was due, (ii) a simple interest rate of 5% per annum commencing on January 1, 2018, and compounding annually, and (iii) the right of the Company to prepay all or any portion of the Earn-out Note without premium or penalty. On March 26, 2019, we used a portion of the proceeds from the sale of the assets of the MPS Business (Note 18) to fully repay the Earn-out Note with interest of \$234,293.

Interest charges associated with the Earn-out Note totaled \$0 and \$45,858 for the three and nine months ended September 30, 2019.

Pursuant to the Separation Agreement, the Company also issued a Severance Payment Note to Hernandez in the original principal amount of \$343,750 (the “Severance Payment Note”). The Severance Payment Note bears interest at a rate of 5% per annum, compounded annually, allowed for prepayment by the Company and matured on January 10, 2019, at which time all principal and accrued and unpaid interest was due. All principal and interest due under the Severance Payment Note was repaid on March 27, 2019.

Interest charges associated with the Severance Payment Note totaled \$494 for the nine months ended September 30, 2019.

## 11. REVENUES

Below is a summary of our revenues disaggregated by revenue source.

	<u>Three Months Ended</u>		<u>Nine Months Ended</u>	
	<u>September 30,</u>		<u>September 30,</u>	
	<u>2020</u>	<u>2019</u>	<u>2020</u>	<u>2019</u>
Managed services	\$ 2,732,612	\$ 3,103,249	\$ 8,653,277	\$ 8,789,947
Consulting and professional services	1,770,297	1,662,751	5,503,930	6,807,170
Net revenues	<u>\$ 4,502,909</u>	<u>\$ 4,766,000</u>	<u>\$ 14,157,207</u>	<u>\$ 15,597,117</u>

## 12. WARRANTS, OPTIONS AND RESTRICTED STOCK UNITS

### Warrant Issued for Securities Purchase Agreement

On April 3, 2020, we entered into a Securities Purchase Agreement with Horton Capital Management, LLC (“Horton”), a Delaware limited liability company, which provides that, upon the terms and subject to the conditions

and limitations set forth therein, Horton is committed to purchase up to an aggregate of \$2,500,000 of shares of the Company's common stock over the term of the agreement, at the election of the Company, which terminates on March 31, 2021. Additionally, if and when the Company sells the shares to Horton under the commitment, the Company agreed to grant to Horton a warrant, with the same number of shares of common stock purchased by Horton in the particular funding, with an exercise price equal to 125% of the purchase price of the shares of common stock sold in such funding, with a 10-year term. No purchases have occurred.

Upon signing the agreement, the Company issued Horton a warrant to purchase up to 500,000 shares of common stock in consideration of Horton's obligation to purchase the shares, at an exercise price of \$2.50 per share, subject to certain anti-dilution adjustments as set forth in the warrant. The fair value of this warrant of \$390,000 was determined using the Black-Scholes option-pricing model and was expensed during the second quarter of 2020. The assumptions used to calculate the fair market value are as follows: (i) risk-free interest rate of 0.05%, (ii) estimated volatility of 59.81%; (iii) dividend yield of 0.0%; and (iv) contractual life of the warrants of ten years. The foregoing summary of the agreement and warrant. The detailed terms and conditions of such documents are filed as Exhibits 10.1 and 10.3, respectively, to our 8-K filed with the SEC on April 7, 2020.

Below is a summary of warrant activities during the nine-month period ended September 30, 2020:

<b>Warrants</b>	<b>Shares</b>	<b>Weighted Average Exercise Price</b>	<b>Weighted Average Remaining Term in Years</b>	<b>Aggregate Intrinsic Value</b>
Outstanding at December 31, 2019	77,779	\$ 3.03	3.05	\$ 21,000
Granted	500,000	\$ 2.50		
Exercised	-	-		
Cancelled	-	-		
Outstanding at September 30, 2020	577,779	\$ 2.57	8.54	\$ -
Exercisable at September 30, 2020	577,779	\$ 2.57	8.54	\$ -

### 2020 Equity Incentive Plan

On June 15, 2020, our stockholders approved the 2020 Equity Incentive Plan ("2020 Plan") that included shares from our predecessor stock incentive plan. The 2020 Plan increased the total number of shares available for issuance by 1,000,000 to 3,745,621 shares of our common stock and it provides for the granting of stock options, stock appreciation rights and restricted stock to our employees, members of the Board and service providers.

Below is a summary of stock option, warrant and restricted stock unit activities during the nine-month period ended September 30, 2020:

<b>Options</b>	<b>Shares</b>	<b>Weighted Average Exercise Price</b>	<b>Weighted Average Remaining Term in Years</b>	<b>Aggregate Intrinsic Value</b>
Outstanding at December 31, 2019	723,215	\$ 4.27	2.82	\$ 83,206
Granted	225,000	\$ 1.42		
Exercised	-	-		
Cancelled	(12,375)	3.22		
Outstanding at September 30, 2020	935,840	\$ 3.60	7.53	\$ -
Exercisable at September 30, 2020	377,507	\$ 3.79	5.11	\$ -

During the nine months ended September 30, 2020, we granted a total of 225,000 options to employees to purchase shares of our common stock at an exercise prices ranging from \$1.08 to \$1.53 per share. The exercise price equals

the fair value of our stock on the grant date. The option has graded vesting annually over three years. The fair value of the options of \$131,000 was determined using the Black-Scholes option-pricing model. The assumptions used to calculate the fair market value are as follows: (i) risk-free interest rate of 0.05%-0.16%; (ii) estimated volatility of 61.85%; (iii) dividend yield of 0.0%; and (iv) expected life of the options of three years.

Restricted Stock Units	Shares	Weighted Average Price	Weighted Average Remaining Term in Years
Non-vested at December 31, 2019	1,078,200	\$ 3.42	1.71
Granted	55,000	2.38	
Vested	(279,500)	3.74	
Cancelled and forfeited	(8,200)	3.74	
Non-vested at September 30, 2020	845,500	\$ 3.22	1.13

There are 55,000 shares of restricted stock units which have vested but have not yet been issued as of September 30, 2020.

For the three months and nine months ended September 30, 2020 and 2019, stock-based compensation and other equity instrument related expenses recognized in the consolidated statements of operations as follows:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Cost of revenues	\$ 96,283	\$ 40,989	\$ 382,739	\$ 257,294
Sales and marketing	34,758	53,234	192,649	187,200
General and administrative	247,036	231,377	819,961	568,960
Finance cost for equity commitment	-	-	390,000	-
Total stock-based compensation and other equity instrument related expenses	\$ 378,077	\$ 325,600	\$ 1,785,349	\$ 1,013,454

### 13. NET INCOME (LOSS) PER SHARE

Basic net income (loss) per share is calculated using the weighted average number of shares of our common stock issued and outstanding during a certain period and is calculated by dividing net (loss) income by the weighted average number of shares of our common stock issued and outstanding during such period. Diluted net income (loss) per share is calculated using the weighted average number of common and potentially dilutive common shares outstanding during the period, using the as-if-converted method for secured convertible notes, and the treasury stock method for options and warrants. Diluted net income (loss) per share does not include potentially dilutive securities because such inclusion in the computation would be anti-dilutive.

For the three and nine months ended September 30, 2020, potentially dilutive securities consisted of options and warrants to purchase 1,513,619 shares of common stock at prices ranging from \$1.08 to \$4.05 per share. Of these potentially dilutive securities, none of the shares to purchase common stock from the options and warrants are included in the computation of diluted earnings per share, because the effect of including the remaining instruments would be anti-dilutive. Also excluded from potentially dilutive securities are 55,000 shares of restricted stock units which have vested but had not been issued by period end and 845,500 shares of non-vested restricted stock units.

For the three months ended September 30, 2019, potentially dilutive securities consisted of options and warrants to purchase 432,378 shares of common stock at prices ranging from \$2.28 to \$4.05 per share and 760,000 shares of restricted stock units. Of these potentially dilutive securities, none of the shares to purchase common stock from the

options and warrants and none of the shares related to the restricted stock units are included in the computation of diluted earnings per share because the effect of including these instruments would be anti-dilutive.

For the nine months ended September 30, 2019, potentially dilutive securities consisted of options and warrants to purchase 432,378 shares of common stock at prices ranging from \$2.28 to \$4.05 per share and 772,600 shares of restricted stock units. Of these potentially dilutive securities, 156,093 of the shares to purchase common stock from the options and warrants or shares related to the restricted stock units are included in the computation of diluted earnings per share because the effect of including these instruments would be dilutive.

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
<b>Numerators:</b>				
Net loss from continuing operations	\$ (1,276,399)	\$ (1,256,656)	\$ (5,581,684)	\$ (3,685,321)
Net (loss) income from discontinued operations	\$ -	\$ (6,500)	\$ -	\$ 18,878,149
Net (loss) income	<u>\$ (1,276,399)</u>	<u>\$ (1,263,156)</u>	<u>\$ (5,581,684)</u>	<u>\$ 15,192,828</u>
<b>Denominator:</b>				
Denominator for basic calculation weighted average shares	10,597,024	9,795,147	10,486,334	9,754,014
<b>Dilutive common stock equivalents:</b>				
Options and warrants	-	-	-	156,093
Denominator for diluted calculation weighted average shares	<u>10,597,024</u>	<u>9,795,147</u>	<u>10,486,334</u>	<u>9,910,107</u>
<b>Net (loss) income per share:</b>				
<b>From continuing operations</b>				
Basic	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ (0.38)
Diluted	<u>\$ (0.12)</u>	<u>\$ (0.13)</u>	<u>\$ (0.53)</u>	<u>\$ (0.38)</u>
<b>From discontinued operations</b>				
Basic	\$ -	\$ (0.00)	\$ -	\$ 1.94
Diluted	<u>\$ -</u>	<u>\$ (0.00)</u>	<u>\$ -</u>	<u>\$ 1.90</u>
<b>Net (loss) income</b>				
Basic	\$ (0.12)	\$ (0.13)	\$ (0.53)	\$ 1.56
Diluted	<u>\$ (0.12)</u>	<u>\$ (0.13)</u>	<u>\$ (0.53)</u>	<u>\$ 1.53</u>

#### 14. REMAINING PERFORMANCE OBLIGATIONS

We had remaining performance obligations of approximately \$15.6 million as of September 30, 2020. Our remaining performance obligations represent the amount of transaction price for which work has not been performed and revenue has not been recognized. When applying Topic 606, with only the non-cancelable portion of these contracts included in our performance obligations we had approximately \$12.2 million as of September 30, 2020. We expect to recognize revenue on approximately 88% of the remaining non-cancelable portion of these performance obligations over the next 24 months, with the balance thereafter. We elected to utilize the practical expedient exemption to exclude from this disclosure, the amount of revenue from contracts which are not fixed-fee and where we do not have the right to invoice until the services have been performed.

## **15. EMPLOYMENT AGREEMENTS**

### **Caleb Barlow**

Effective August 1, 2019, we entered into an employment agreement with Caleb Barlow (the “Barlow Agreement”) pursuant to which Mr. Barlow serves as President and Chief Executive Officer and has the duties and responsibilities as are commensurate with such positions. The initial term of the Barlow Agreement is 36 months and will automatically renew for subsequent 12-month terms unless either party provides written notice to the other party of a desire not to renew employment.

Mr. Barlow’s base salary is \$350,000. He is entitled to incentive bonus compensation that offers the potential to receive a discretionary bonus up to 100% of his base salary. For 2019 there was no discretionary bonus paid. In addition, he receives a retention bonus totaling \$500,000, with \$200,000 having been paid on August 1, 2019, \$150,000 paid on January 1, 2020 and \$150,000 payable in January 2021. Mr. Barlow also received equity compensation consisting of an option to purchase up to 500,000 shares of the Company’s common stock, subject to vesting, and 50,000 shares of restricted stock units. The options are nonqualified, and the grant was made outside of the Company’s 2011 Stock Incentive Plan. The foregoing is a summary of the Barlow Agreement. The detailed terms and conditions of the full agreement are included as Exhibit 10.1 to our Form 8-K filed with the SEC on July 16, 2019.

### **Paul T. Anthony**

Effective January 1, 2016, we entered into an employment agreement with Paul T. Anthony (the “Anthony Agreement”). The Anthony Agreement provides that Mr. Anthony serves as our Executive Vice President, CFO and Corporate Secretary. We may terminate Mr. Anthony’s employment under the Anthony Agreement without cause at any time on thirty (30) days advance written notice, at which time Mr. Anthony would receive severance pay for twelve months and be fully vested in all options and warrants granted to date.

In February 2018, the Company amended the Anthony Agreement to extend the term thereof through December 31, 2020 and increased his base salary to \$309,700 for 2019 and 2020. Mr. Anthony earned a bonus of \$41,841 for 2019, and his 2020 bonus can be up to 67.5% of his base salary. The foregoing summary of the Anthony Agreement and the amendment. The detailed terms and conditions of the full agreement, are included as Exhibit 10.32 to our Annual Report on Form 10-K filed with the SEC on March 30, 2016, and the full amendment, which is included as Exhibit 10.45 to our Annual Report on Form 10-K filed with the SEC on March 28, 2018.

## **16. CONCENTRATIONS**

### **Cash Concentrations**

At times, cash balances held in financial institutions are in excess of federally insured limits. Management performs periodic evaluations of the relative credit standing of financial institutions and limits the amount of risk by selecting financial institutions with a strong credit standing.

### **Major Customers**

Our largest customer this year accounted for approximately 9% of our revenues for the nine months ended September 30, 2020 compared to our largest customer in 2019 that accounted for 17% of our revenues for the nine months ended September 30, 2019. These customers had accounts receivable totaling approximately \$242,000 and \$700,000 as of September 30, 2020 and December 31, 2019, respectively.

## **17. STOCK PURCHASE AGREEMENT – BACKBONE ENTERPRISES**

On October 31, 2019, we entered into a Stock Purchase Agreement (the “Backbone Purchase Agreement”) with Backbone Enterprises Inc., a Minnesota corporation (“Backbone”), and its stockholders, (the “Stockholders”), pursuant to which we acquired 100% of the issued and outstanding shares of common stock (the “Shares”) of Backbone from the Stockholders.

Pursuant to the Backbone Purchase Agreement, the aggregate purchase price paid for the Shares consisted of (i) a cash payment of \$5,500,000, less certain transaction expenses (the “Cash Consideration”), (ii) the issuance of 491,804 shares of our common stock to the Stockholders, pro rata among the Stockholders in proportion to each Stockholder’s ownership of the Shares, and (iii) an earn-out, pursuant to which the Stockholders may be entitled to an additional \$4,000,000 based upon the post-closing financial performance of Backbone, to be calculated based upon revenue generated by the Backbone business during the three-year earn-out period. As of September 30, 2020, the estimated fair value of the earnout is \$2,400,000. The Cash Consideration was subject to adjustment based on closing working capital of Backbone, and \$1,500,000 of the Cash Consideration was placed into a third-party escrow account by us, against a portion of which we may make claims for indemnification.

The Company performed a valuation analysis of the fair value of Backbone’s assets and liabilities. The following table summarizes the allocation of the purchase price as of the acquisition date:

Cash	\$ 27,000
Accounts receivable	831,000
Prepaid expenses and other assets	31,000
Identified intangible assets	2,000,000
Goodwill	6,976,000
Accrued compensation and benefits	(20,000)
Total allocated purchase price	<u>\$ 9,834,000</u>

### Pro Forma Information (Unaudited)

The following supplemental unaudited pro forma information presents the combined operating results of the Company and the acquired business during the three and nine months ended September 30, 2019, as if the acquisition had occurred at the beginning of each of the periods presented. The pro forma information is based on the historical financial statements of the Company and that of the acquired business. Amounts are not necessarily indicative of the results that may have been attained had the combinations been in effect at the beginning of the periods presented or that may be achieved in the future.

	Three Months Ended September 30, 2019	Nine Months Ended September 30, 2019
Pro forma revenue	\$ 5,627,000	\$ 18,267,000
Pro forma net loss from continuing operations	\$ (1,251,443)	\$ (3,629,000)
Pro forma basic net loss per share	\$ (0.12)	\$ (0.35)
Pro forma diluted net loss per share	\$ (0.12)	\$ (0.35)

### 18. DISCONTINUED OPERATIONS

On March 20, 2019, we, along with our wholly-owned subsidiary, CTEK Solutions, Inc., entered into an Asset Purchase Agreement (together with the other related documents defined therein, the “Purchase Agreement”) with Vereco, LLC, a Delaware limited liability company (“Buyer”). Pursuant to the Purchase Agreement, we sold our assets used in the provision of our managed print services business division (the “MPS Business”), which had been primarily conducted by CTEK Solutions, Inc. Buyer also assumed certain liabilities relating to the MPS Business. The purchase price pursuant to the Purchase Agreement was \$30,000,000, \$5,000,000 of which was placed in escrow by Buyer, the release of which was contingent upon certain events and conditions specified in the Purchase Agreement. On June 20, 2019, a contingent event had not occurred and per the terms of the Purchase Agreement, \$1,500,000 of the \$5,000,000 was removed. The purchase price was also subject to adjustment based on closing working capital results of the MPS Business. This subsequent working capital adjustment, together with the escrow amount, increased the cash received by \$1,933,247.

The following is the summary of the transaction selling the MPS Business that was finalized in October 2019:

Net proceeds from the sale of the business	\$	26,303,501
Book value of net assets disposed		(2,614,232)
Gain before provision for income taxes		23,689,269
Income tax expense		(4,197,198)
Net gain from sale of discontinued operations	\$	19,492,071

The following is a composition of the line items constituting net income (loss) from discontinued operations:

	<b>Three Months Ended September 30, 2019</b>	<b>Nine Months Ended September 30, 2019</b>
Net revenues	\$ -	\$ 12,096,885
Cost of revenues	-	(10,060,414)
Sales and marketing	(4,981)	(196,314)
General and administrative expenses	-	(676,630)
Depreciation	-	(36,635)
Interest expense	-	(1,956)
Income before provision for income taxes	(4,981)	1,124,937
Income tax expense	(1,519)	(306,940)
Net (loss) income from discontinued operations	\$ (6,500)	\$ 817,997

The following is a composition of any significant noncash operating and investing items, including depreciation, of the discontinued operations for the three and nine months ended September 30, 2019:

	<b>Three Months Ended September 30, 2019</b>	<b>Nine Months Ended September 30, 2019</b>
Depreciation	\$ -	\$ 36,635
Stock compensation	\$ -	\$ 124,348

## **ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.**

The following discussion of the financial condition and results of operations of the Company should be read in conjunction with the condensed consolidated financial statements and the related notes thereto included elsewhere in this Quarterly Report on Form 10-Q. This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and Section 27A of the Securities Act, and is subject to the safe harbors created by those sections. Words such as "anticipates," "expects," "intends," "plans," "believes," "seeks," "estimates," "may," "will" and variations of these words or similar expressions are intended to identify forward-looking statements. In addition, any statements that refer to expectations, projections or other characterizations of future events or circumstances, including any underlying assumptions, are forward-looking statements. These statements are not guarantees of future performance and are subject to risks, uncertainties and assumptions that are difficult to predict. Therefore, our actual results could differ materially and adversely from those expressed in any forward-looking statements as a result of various factors. We undertake no obligation to revise or publicly release the results of any revisions to these forward-looking statements.

Due to possible uncertainties and risks, readers are cautioned not to place undue reliance on the forward-looking statements contained in this Quarterly Report, which speak only as of the date of this Quarterly Report, or to make predictions about future performance based solely on historical financial performance. We disclaim any obligation to update forward-looking statements contained in this Quarterly Report.

Readers should carefully review the risk factors described in other documents we file from time to time with the SEC, including our Form 10-K for the fiscal year ended December 31, 2019, and our Form 10-Q for the fiscal quarters ended March 31, 2020 and June 30, 2020. You should interpret many of the risks identified in these reports as being heightened as a result of the ongoing and numerous adverse impacts of the COVID-19 pandemic. Our filings with the SEC, including our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and amendments to those filings, pursuant to Sections 13(a) and 15(d) of the Exchange Act, are available free of charge at [www.CynergisTek.com](http://www.CynergisTek.com), when such reports are available via the EDGAR system maintained by the SEC at [www.sec.gov](http://www.sec.gov).

### **OVERVIEW**

We are engaged in the business of providing cybersecurity services, privacy and compliance and other technical services to healthcare and other industries. Our business is operated throughout the United States.

We support the United States healthcare market to help organizations identify and protect against the ever-changing cyber threat factors, develop and mature their information security and privacy programs aligned to the NIST Cybersecurity Framework and comply with regulations and standards including the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), Health Information Technology for Economic and Clinical Health Act ("HITECH") Breach Notification Rule, Federal Trade Commission consumer protection guidelines and state privacy standards.

We are one of the few consulting and advisory companies focused on the security and privacy of the healthcare industry, and our years of experience of understanding the industry's unique challenges allows us to provide our customers with services designed around industry best practices and a methodology to evaluate the rigor and effectiveness of their programs to improve security controls, policies and procedures and to protect patient health information. Our team of subject matter experts and consultants are comprised of knowledgeable professionals who have learned their craft both in the classroom and through years of practical on-the-job experience, including as policy makers, attorneys and leaders in cybersecurity, privacy and compliance.

Our services are categorized into four groups which are: assessment and audit, technical testing, program development and remediation, and monitoring and advisory services. These services are delivered as recurring managed services under long-term contracts or under shorter duration consulting or professional services engagements.

- **Assessment and Audit Services** - identify and measure security and privacy risk of an organization's readiness and verify and validate their programs meet compliance and business objectives.
- **Technical Testing Services** - test the effectiveness of controls in an organization's environment.
- **Program Development and Remediation Services** - develop policies and procedures and playbooks to help build out a fully comprehensive risk management program and provide resources to help organizations prioritize, implement and execute initiatives to strengthen their security and privacy programs.
- **Monitoring and Advisory Services** - provide on-going management and oversight of specific components of an organization's security and privacy programs to address or give alerts when an issue arises and to offer our expertise that they need to accelerate the effectiveness of their programs.

Our common stock currently trades on the NYSE American exchange under the stock symbol "CTEK".

Where appropriate, references to "CynergisTek," the "Company," "Redspin," "we," "us," or "our" include CynergisTek, Inc., a Delaware corporation and its wholly-owned subsidiaries, CTEK Solutions, Inc., a California corporation, CTEK Security, Inc., a Texas corporation, Delphiis, Inc., a California corporation and, Backbone Enterprises, Inc., a Minnesota corporation.

## APPLICATION OF CRITICAL ACCOUNTING POLICIES

The SEC defines critical accounting policies as those that are, in management's view, most important to the portrayal of our financial condition and results of operations and most demanding of our judgment. The discussion and analysis of our financial condition and results of operations are based upon our financial statements, which were prepared in accordance with accounting principles generally accepted in the U.S., which is referred to as "GAAP." The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosures of contingent assets and liabilities. On an on-going basis, we evaluate these estimates, including those related to stock-based compensation, customer programs and incentives, bad debts, supply inventories, intangible assets, income taxes, contingencies and litigation. We base our estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

We consider the following accounting policies to be those most important to the portrayal of our financial condition and those that require the most subjective judgment:

### Revenue Recognition and Deferred Revenue

We operate under a consolidated strategy and management structure, deriving revenue from the following sources:

- o Managed services
- o Consulting and professional services

Revenue is recognized pursuant to ASC Topic 606, "Revenue from Contracts with Customers". Accordingly, revenue is recognized at an amount that reflects the consideration to which we expect to be entitled in exchange for transferring goods or services to a customer. This principle is applied using the following 5-step process:

1. **Identify the contract with the customer** - A contract with a customer exists when (i) we enter into an enforceable contract with a customer that defines each party's rights regarding the services to be transferred and identifies the payment terms related to these services, (ii) the contract has commercial substance and the parties are committed to perform, and (iii) we determine that collection of substantially all consideration to which it will be entitled in exchange for services that will be transferred is probable based on the customer's intent and ability to pay the promised consideration.

2. **Identify the performance obligations in the contract** - Performance obligations promised in a contract are identified based on the services that will be transferred to the customer that are both capable of being distinct, whereby the customer can benefit from the service either on its own or together with other resources that are readily available from third parties or from us, and are distinct in the context of the contract, whereby the transfer of the services is separately identifiable from other promises in the contract. To the extent a contract includes multiple promised services, we apply judgment to determine whether promised services are capable of being distinct and distinct in the context of the contract. If these criteria are not met the promised services are accounted for as a combined performance obligation.
3. **Determine the transaction price** - The transaction price is determined based on the consideration to which we will be entitled in exchange for transferring services to the customer.
4. **Allocate the transaction price to the performance obligations in the contract** - If the contract contains a single performance obligation, the entire transaction price is allocated to the single performance obligation. Contracts that contain multiple performance obligations require an allocation of the transaction price to each performance obligation based on a relative standalone selling price (“SSP”) basis. Determination of SSP requires judgment. We determine standalone selling price taking into account available information such as historical selling prices of the performance obligation, overall strategic pricing objective, market conditions and internally approved pricing guidelines related to the performance obligations.
5. **Recognize revenue when (or as) each performance obligation is satisfied** - We satisfy performance obligations over time. Revenue is recognized over the time the related performance obligation is satisfied by transferring a promised service to a customer.

#### Managed Services

Managed services contracts are typically long-term contracts lasting three years. Revenue is earned monthly during the term of the contract, as services are provided at a fixed fee and is recognized ratably over the contract term beginning on the commencement date of the contract. Revenue related to managed services provided is recognized based on the customer utilization of such resources, which management estimates to occur ratably over the customer contract term.

Prior to our sale of the MPS business in March 2019, our contracts with managed print service customers included provisions that related to guaranteed savings amounts and shared savings. Such provisions were considered by management during our initial proprietary client assessment. Our historical settlement of such amounts had been within management’s estimates.

#### Consulting and Professional Services

Consulting and professional services contracts are typically short-term, project-based services rendered on either a fixed fee or a time and materials basis. These contracts are normally for a duration of less than one year. For fixed fee arrangements, revenue is normally recognized ratably over the term of the project. For time and materials arrangements, revenues are recognized as the services are rendered.

#### Deferred and Unbilled Revenue

We receive payments from customers based on billing schedules established in our contracts. Deferred revenue primarily consists of billings or payments received in advance of the amount of revenue recognized and such amounts are recognized as the revenue recognition criteria are met. Unbilled revenue reflects our conditional right to receive payment from customers for our completed performance under contracts.

## **Accounts Receivable Valuation and Related Reserves**

We estimate the losses that may result from that portion of our accounts receivable that may not be collectible as a result of the inability of our customers to make required payments. Management specifically analyzes customer concentration, customer creditworthiness, current economic trends, COVID-19 developments and changes in customer payment terms when evaluating the adequacy of the allowance for doubtful accounts. We review past due accounts on a monthly basis and record an allowance for doubtful accounts where we deem appropriate.

## **Impairment Review of Goodwill and Intangible Assets**

We periodically evaluate our intangible assets and goodwill relating to acquisitions for impairment. Goodwill is not amortized but is evaluated at least annually at year end for any impairment in the carrying value. We review our intangible assets for impairment whenever events or changes in circumstances indicate that the carrying value of such assets may not be recoverable. Factors we consider important which could trigger an impairment review include, but are not limited to, the following: significant underperformance relative to expected historical or projected future operating results; significant changes in the manner of our use of the acquired assets or the strategy for our overall business; and a significant negative industry or economic trend for a sustained period. Goodwill and intangible asset impairment assessments are generally determined based on fair value techniques, including determining the estimated future discounted and undiscounted cash flows over the remaining useful life of the asset. Those models require estimates of future revenue, profits, capital expenditures and working capital for each reporting unit. We estimate these amounts by evaluating historical trends, the current state of the Company's industries and the economy, current budgets, and operating plans. Determining the fair value of reporting units and goodwill includes significant judgment by management and different judgments could yield different results. Any resulting impairment loss could have a material impact on our financial condition and results of operations.

## **Stock-Based Compensation**

Under the fair value recognition provisions of the authoritative guidance, stock-based compensation cost granted to employees is measured at the grant date based on the fair value of the award and is recognized as expense over the requisite service or performance period, which is the vesting period. Stock options and warrants issued to consultants and other non-employees as compensation for services to be provided to us are accounted for based upon the fair value of the services provided or the estimated fair value of the option or warrant, whichever can be more clearly determined. We currently use the Black-Scholes option pricing model to determine the fair value of stock options. The determination of the fair value of stock-based payment awards on the date of grant using an option-pricing model is affected by our stock price as well as assumptions regarding a number of complex and subjective variables. These variables include our expected stock price volatility over the term of the awards, the expected term of the award, the risk-free interest rate and any expected dividends. Compensation cost associated with grants of restricted stock units are also measured at fair value on the date of the grant. We evaluate the assumptions used to value restricted stock units on a quarterly basis. When factors change, including the market price of the stock, stock-based compensation expense may differ significantly from what has been recorded in the past. If there are any modifications or cancellations of the underlying unvested securities, we may be required to accelerate, increase or cancel any remaining unearned stock-based compensation expense.

## **Income taxes**

Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial reporting requirements and those imposed under federal and state tax laws. Deferred taxes are provided for timing differences in the recognition of revenue and expenses for income tax and financial reporting purposes and are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. Deferred income tax expense represents the change during the period in the deferred tax assets and liabilities. Realization of the deferred tax asset is dependent on generating sufficient taxable income in future years. Deferred tax assets are reduced by a valuation allowance when, in the opinion of management, it is more likely than not that some portion or all of the deferred tax assets will not be realized.

Reference is made to our Annual Report on Form 10-K for the fiscal year ended December 31, 2019 filed with the SEC on March 30, 2020, for additional discussion of our critical accounting policies.

## **RESULTS OF OPERATIONS**

### **For the Three Months Ended September 30, 2020, Compared to the Three Months Ended September 30, 2019**

#### **Revenue**

Revenue decreased \$0.3 million to \$4.5 million for the three months ended September 30, 2020, as compared to the same period in 2019. Managed Services revenue decreased \$0.4 million from last year due to the impact of some customers canceling contracts, delaying renewals and a slowdown in net new customers due to COVID-19 and customers holding off on purchasing or trying to reduce budgets. This impact also resulted in a reduction in our remaining performance obligations to \$15.6 million as of September 30, 2020 compared to \$23.0 million as of September 30, 2019. Consulting and professional services increased \$0.1 million primarily due to \$0.7 million decrease in revenue from legacy CynergisTek business as a result of COVID-19 offset by \$0.8 million in new consulting and professional services revenues from the acquisition of Backbone, which was below expectations due in part to the impact of COVID-19 and customers minimizing spend for third-party contractors.

#### **Cost of Revenue**

Cost of revenue consists primarily of salaries and related expenses of direct labor and indirect support staff. Cost of revenue was \$2.9 million for the three months ended September 30, 2020, as compared to \$3.2 million for the same period in 2019. We reduced salary and related costs by approximately \$0.9 million and travel by \$0.1 million, however these reductions were offset by higher software costs of \$0.2 million used in our managed services and \$0.5 million increase in cost of revenue from Backbone.

Gross margin was 35% of revenue for the three months ended September 30, 2020, and 34% for the same period in 2019. The slight improvement in gross margin is due to the targeted expense reductions we made over the last couple quarters along with reduced travel in reaction to the lower revenue and COVID-19.

#### **Sales and Marketing**

Sales and marketing expenses include salaries, commissions and expenses for sales and marketing personnel, travel and entertainment, and other selling and marketing costs. Sales and marketing expenses increased to \$1.3 million for the three months ended September 30, 2020, as compared to \$1.1 million for the same period in 2019. This increase was due to an increase from Backbone to support their sales effort.

#### **General and Administrative**

General and administrative expenses include personnel costs for finance, administration, information systems, general management, facilities expenses, professional fees, legal expenses and other administrative costs including those required to be public. General and administrative expenses decreased \$0.2 million to \$1.5 million for the three months ended September 30, 2020 compared to \$1.7 million for the three months ended September 30, 2019. The decrease is due to \$0.4 million in expense reduction efforts taken to improve operating margins offset by \$0.2 million in additional back office costs for Backbone. If necessary, we will continue to take additional actions to reduce expenses to restore operating margins and better position the Company for the current challenging economic environment and uncertainties in the health care market related to COVID-19.

### **Change in valuation of contingent earn-out**

We performed a valuation of the contingent earn-out to a seller of CTEK Security, Inc. as of September 30, 2019 which resulted in a reduction of the previous estimate of \$0.2 million related to the potential for payout for not meeting earn-out criteria in 2019.

### **Depreciation**

Depreciation expense was consistent at \$48,000 for the three months ended September 30, 2020 and 2019.

### **Amortization of Acquisition-Related Intangibles**

Amortization of acquisition-related intangibles was \$0.4 million for the three months ended September 30, 2020 compared to \$0.5 million for the three months ended September 30, 2019. Amortization expense decreased over the comparable periods as a portion of the intangible assets became fully amortized.

### **Other Income (Expense)**

Net interest expense for the three months ended September 30, 2020 was \$24,000, compared to net interest income of \$11,000 for the same period in 2019. The decrease was due to a lower outstanding cash balance and a lower interest rate earned on cash on hand in 2020.

### **Income from Discontinued Operations, Including Gain on Sale, Net of Tax**

On March 20, 2019, we sold the net assets of our MPS business. The gain on the sale of this business together with the earnings from these discontinued operations totaled \$19.5 million. The adjustments to the gain on the sale of this business together with the charges from these discontinued operations totaled \$6,500 for the three months ended September 30, 2019.

### **Income Tax Benefit**

Income tax benefit for the three months ended September 30, 2020 was \$0.4 million, compared to income tax benefit of \$0.2 million for the same period in 2019. These amounts were based on estimated annual income tax rates we anticipate for the year.

### **For the Nine Months Ended September 30, 2020, Compared to the Nine Months Ended September 30, 2019**

#### **Revenue**

Revenue decreased \$1.4 million to \$14.2 million for the nine months ended September 30, 2020, as compared to the same period in 2019. Managed Services revenue decreased \$0.1 million with recent sales from our newer managed services offerings offsetting declines due to the impact of some customers canceling or delaying renewals and a slowdown in net new customers due to COVID-19 and customers holding off on purchasing or trying to reduce budgets. Consulting and professional services decreased \$1.3 million due to \$4.0 million lower revenue primarily from two legacy CynergisTek customers who had large non-recurring remediation contracts that completed most of the work in the first half of last year along with less business as a result of COVID-19. This was offset by \$2.7 million in revenues from the addition of the Backbone business.

#### **Cost of Revenue**

Cost of revenue was \$9.7 million for the nine months ended September 30, 2020, as compared to \$9.6 million for the same period in 2019. We incurred approximately \$2.1 million less in salaries and related costs, due to the lower revenue from consulting and professional services and reduction in force and travel expenses to reduce costs in response to COVID-19. This was offset by higher software costs of \$0.5 million used in our managed services that

included a catch-up after a customer signed an extended agreement and the \$1.7 million increase in labor costs associated with Backbone.

Gross margin was 32% of revenue for the nine months ended September 30, 2020, and 38% for the same period in 2019. Although we reduced labor costs in our consulting and professional services, costs as a percent of revenue increased due to reduced operating leverage on decreased revenue, combined with increased cost of attracting and retaining talented cyber security employees and incremental costs associated with new managed services. These increased expenses, although partially offset by targeted expense reductions we made over the last couple quarters, along with continued lower revenue in legacy CynergisTek consulting and professional services and Backbone due to COVID-19, negatively impacted gross margins.

### **Sales and Marketing**

Sales and marketing expenses increased to \$4.5 million for the nine months ended September 30, 2020, as compared to \$3.9 million for the same period in 2019. This increase was due to an increase in headcount to support our efforts to grow revenue including Backbone, and additional systems cost to support automation.

### **General and Administrative**

General and administrative expenses increased \$0.6 million to \$5.4 million for the nine months ended September 30, 2020 compared to \$4.8 million for the same period in 2019. The increase is due to \$0.5 million in severance related costs associated with expense reduction efforts taken to improve operating margins, \$0.6 million in additional stock-based compensation, \$0.5 million in additional costs for Backbone, offset by approximately \$1.0 million in spend reductions associated with the reductions in force we started back in December of 2019. We continue to take additional actions to reduce expenses to restore operating margins and better position the Company for the current challenging economic environment and uncertainties in the health care market related to COVID-19.

### **Change in valuation of contingent earn-out**

We performed a valuation of the contingent earn-out to a seller of CTEK Security, Inc. as of September 30, 2019 which resulted in a reduction of the previous payout estimate of \$0.2 million for not meeting earn-out criteria in 2019.

### **Depreciation**

Depreciation remained relatively consistent at \$142,000 for the nine months ended September 30, 2020, as compared to \$136,000 for the same period in 2019.

### **Amortization of Acquisition-Related Intangibles**

Amortization of acquisition-related intangibles was \$1.2 million for the nine months ended September 30, 2020 compared to \$1.4 million for the nine months ended September 30, 2019. Amortization expense decreased over the comparable periods as a portion of the intangible assets are now fully amortized.

### **Finance Cost for Equity Commitment**

In April 2020 we issued a warrant to an investor in return for an obligation by them to purchase our common stock at a stated price, upon our request and in our sole discretion. The fair value of this warrant of \$390,000 is recorded as an expense at the time of issuance.

### **Other Income (Expense)**

Net interest expense for the nine months ended September 30, 2020 was \$68,000, compared to \$0.4 million for the same period in 2019. The decrease was due to a lower outstanding debt balance after the payoff of the term loan and

paydown of the promissory notes from the proceeds of the sale of the Managed Print Services business in March 2019.

### **Income Tax Benefit**

Income tax benefit for the nine months ended September 30, 2020 was \$1.6 million, compared to income tax benefit of \$0.7 million for the same period in 2019. The increase is due to larger losses this year. These amounts were based on estimated annual income tax rates we anticipate for the year.

### **Income from Discontinued Operations, Including Gain on Sale, Net of Tax**

On March 20, 2019, we sold the net assets of our MPS business. The gain on the sale of this business together with the income from these discontinued operations totaled \$18.9 million for the nine months ended September 30, 2019.

### **CARES Act**

On March 27, 2020, the Coronavirus Aid, Relief and Economic Security (“CARES”) Act was enacted and signed into law. Provisions of the CARES Act were considered in computing the Company’s income tax provision for the first quarter of 2020, or the period of enactment. The CARES Act, among other things, permits NOL carryovers and carrybacks to offset 100% of taxable income for taxable years beginning before 2021. In addition, the CARES Act allows NOLs incurred in 2018, 2019, and 2020 to be carried back to each of the five preceding taxable years to generate a refund of previously paid income taxes. The Company is currently evaluating the impact of the CARES Act. The CARES Act also contains modifications on the limitation of business interest for tax years beginning in 2019 and 2020. The modifications to Section 163(j) increase the allowable business interest deduction from 30% of adjusted taxable income to 50% of adjusted taxable income. The change in the interest expense limitation pursuant to the CARES Act is not expected to have a material impact to the Company during 2020.

### **Liquidity and Capital Resources**

As of September 30, 2020, our cash balance was \$4.3 million, current assets minus current liabilities was positive \$4.2 million and our non-current debt and lease obligations totaled \$3.9 million. This includes \$2.8 million of debt related to the Paycheck Protection Program loan that we anticipate will be fully forgiven as described in Note 9. The level of additional cash needed to fund operations and our ability to conduct business for the next twelve months will be influenced primarily by the following factors:

- our ability to manage our operating expenses and maintain gross margins while attracting, recruiting and retaining cybersecurity privacy professionals;
- demand for our services from healthcare providers; the near-term impact of the Coronavirus (COVID-19) on our customers allocation of time and resources to security and privacy, and their ability to pay for existing services as well as enter into new contractual arrangements during a period of crisis;
- general economic conditions and changes in healthcare reimbursement and regulatory environment, including effects of the COVID-19 epidemic; and
- our ability to collect accounts receivable from health care customers whose operations and cash flow have been significantly impacted by COVID-19.

We have historically funded our operating costs, acquisition activities, working capital requirements and capital expenditures with cash from operations, proceeds from the issuances of our common stock and other financing arrangements. Following the sale of the MPS Business in 2019, we are now a much smaller cybersecurity and privacy focused business with significantly lower debt balances and debt service obligations. However, we also have less scale over which to leverage our operating expenses and public company expenses and are currently operating in a cash flow negative position while we seek to maintain and grow our cybersecurity business during this uncertain time. For the three months ended September 30, 2020, we reported a loss from operations of \$1.7 million. After excluding \$0.9 million of non-cash items for depreciation, amortization of intangibles, reduction-in force costs and stock-based compensation our adjusted loss from operations was \$0.8 million. Cash used in operating activities was \$1.0 million for the three months ended September 30, 2020.

In late 2019, a novel strain of coronavirus (COVID-19) was first detected in Wuhan, China. Following the outbreak of this virus, governments throughout the world, including in the United States of America, have quarantined certain affected regions, restricted travel and imposed significant limitations on other economic activities. Our customer base is heavily concentrated in the healthcare provider space. This part of the healthcare industry has indicated that they are seeing significant financial losses, have furloughed employees and are expressing uncertainty as to the short and long-term financial stability of their businesses. Our operations team is closely monitoring the potential impact to the Company's business, including its cash flows, customers and employees. We have heard and are working with a number of our active customers since the outbreak began providing relief in the form of extended payment terms and other contractual restructurings. If the situation continues to impact our customers cash flow or resources available for cybersecurity and privacy projects, our cash flows, financial position and operating results for fiscal year 2020 and beyond will be negatively impacted. Neither the length of time nor the full magnitude of the negative impacts can be presently determined.

We did experience a negative financial impact in the second and third quarters of 2020 due to COVID-19, primarily since many of the initial economic effects of the early stages of the COVID-19 pandemic resulting from the various shelter-in-place and other social distancing orders occurred towards the end of our first quarter. The severity and duration of the COVID-19 pandemic is uncertain and such uncertainty will likely continue in the near term and we will continue to actively monitor the situation taking into account the impact to our employees, customers and partners.

At the end of 2019 and throughout 2020 we reduced staffing levels to reduce expenses. Our operating plan for the next twelve months includes permanent annualized cost reduction efforts totaling approximately \$3.5 million and temporary cost reductions totaling approximately \$2.0-\$3.0 million the precise extent of which will depend on the duration of the COVID-19 disruptions to our customers and our short-term financial performance. In addition, we received a \$2.8 million loan under the Coronavirus Aid, Relief, and Economic Security Act, which we anticipate will be fully forgiven, and we have an equity funding commitment in the amount of \$2.5 million from an existing investor. We could further reduce personnel and other variable and semi-variable costs to conserve cash and operate as a going concern. However, those actions if required, could negatively impact the long-term outlook of the business.

We believe that our existing sources of liquidity, including cash and cash equivalents, the equity commitment from an existing investor, future operating cash flows, and other assets will be sufficient to meet our projected capital needs for at least the next twelve months. As we execute our plans over the next twelve months, we intend to carefully monitor the impact on our operating expenses, working capital needs and cash balances relative to the availability of cost-effective debt and equity financing. In the event that capital is not available, we may then have to scale back operations, reduce expenses, and/or curtail future plans to manage our liquidity and capital resources. However, we cannot provide assurance that we will be able to raise additional capital. The COVID-19 pandemic will likely continue to create uncertainty and volatility in the financial markets which may impact our operations and our ability to access capital and/or the terms under which we can do so.

The impact of the COVID-19 pandemic on the economy and our operations is fluid and constantly evolving; we will continue to assess a variety of measures to improve our financial performance and liquidity.

The accompanying condensed consolidated financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts and classification of liabilities that might be necessary should the Company be unable to continue as a going concern.

#### **OFF-BALANCE SHEET ARRANGEMENTS**

As of September 30, 2020, we did not have any other relationships with unconsolidated entities or financial partners, such as entities often referred to as structured finance or special purpose entities, which would have been established for the purpose of facilitating off-balance sheet arrangements or other contractually narrow or limited purposes.

**CONTRACTUAL OBLIGATIONS AND CONTINGENT LIABILITIES AND COMMITMENTS**

As of September 30, 2020, expected future cash payments related to contractual obligations and commercial commitments were as follows:

	<b>Payments Due by Period</b>				
	<b>Total</b>	<b>Less than 1 year</b>	<b>1-3 years</b>	<b>3-5 years</b>	<b>More than 5 years</b>
Promissory notes	\$ 902,682	\$ 613,048	\$ 289,634	\$ -	\$ -
Paycheck Protection Program loan	2,863,256	1,749,053	1,114,203	-	-
Operating leases	448,793	382,089	66,704	-	-
Total	\$ 4,214,731	\$ 2,744,190	\$ 1,470,541	\$ -	\$ -

The Company anticipates full forgiveness of the debt related to the Paycheck Protection Program loan as described in Note 9.

### **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.**

As a “smaller reporting company” as defined by Rule 229.10(f)(1), we are not required to provide the information required by this Item 3.

### **ITEM 4. CONTROLS AND PROCEDURES.**

We maintain disclosure controls and procedures (as defined in Rules 13a-15(c) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the “Exchange Act”)) that are designed to ensure that information required to be disclosed in our reports under the Exchange Act, is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

We carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial officer), of the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act), as of the end of the period covered by this Quarterly Report. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this Quarterly Report to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities Exchange Commission’s rules and forms, and that such information is accumulated and communicated to our management, including each of such officers as appropriate to allow timely decisions regarding required disclosure.

No change in our internal control over financial reporting that occurred during our last fiscal quarter that has materially affected or is reasonably likely to materially affect our internal control over financial reporting.

## **PART II - OTHER INFORMATION**

### **ITEM 1A. RISK FACTORS.**

As of the date of this filing, except as set forth herein, there have been no material changes to the Risk Factors included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2019, filed with the Commission on March 30, 2020 (the “2019 Form 10-K”), as updated by the Risk Factors included in our Quarterly Report on Form 10-Q for the fiscal quarter ended March 31, 2020, filed with the Commission on May 14, 2020 and our Quarterly Report on Form 10-Q for the fiscal quarter ended June 30, 2020, filed with the Commission on August 13, 2020 (the “2020 Form 10-Qs”). The Risk Factors set forth in the 2019 Form 10-K and 2020 Form 10-Qs should be read carefully in connection with evaluating our business and in connection with the forward-looking statements contained in this Quarterly Report on Form 10-Q. Any of the risks described in the 2019 Form 10-K, the 2020 Form 10-Qs and this Quarterly Report on Form 10-Q could materially adversely affect our business, financial condition or future results and the actual outcome of matters as to which forward-looking statements are made. These are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition and/or operating results.

The ultimate duration and impact of the COVID-19 pandemic on our business, results of operations, financial condition and cash flows is dependent on future developments, including the duration of the pandemic, including repeat or cyclical outbreaks, subsequent “waves” and the related length of its impact on the global economy, which are uncertain and cannot be predicted at this time due to the daily evolution of the COVID-19 pandemic and the global responses to curb its spread. Furthermore, the extent to which our mitigation efforts are successful, if at all, is not presently ascertainable. However, we expect that our results of operations, including revenues, in future periods will continue to be adversely impacted by the COVID-19 pandemic and its negative effects on global economic conditions, which include a global recession, and that, as result of such effects, we may continue to be adversely affected even after the COVID-19 pandemic has subsided.

## **ITEM 5. OTHER INFORMATION**

On October 22, 2020, we filed a registration statement on Form S-3 (File No. 333-249615) to register an indeterminate number of securities. The registration statement covers such indeterminate principal amount or number of shares of Common Stock, debt securities, warrants and number of units of the registrant with an aggregate initial offering price not to exceed \$15,000,000. The registration statement on Form S-3 was declared effective on October 29, 2020.

**ITEM 6. EXHIBITS.**

<b>No.</b>	<b>Item</b>
31.1	<a href="#">Certification of the Chief Executive Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended. †</a>
31.2	<a href="#">Certification of the Chief Financial Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended. †</a>
32.1	<a href="#">Certification of the CEO and CFO pursuant to Rule 13a-14(b) and Rule 15d-14(b) of the Securities Exchange Act of 1934 and 18 U.S.C. Section 1350. +</a>
101.INS	XBRL Instance Document*
101.SCH	XBRL Taxonomy Extension Schema Document*
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document*
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document*
101.LAB	XBRL Taxonomy Extension Label Linkbase Document*
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document*

† Filed herewith.

+ Furnished herewith. In accordance with Item 601(b)(32)(ii) of Regulation S-K, this exhibit shall not be deemed “filed” for the purposes of Section 18 of the Securities and Exchange Act of 1934 or otherwise subject to the liability of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934.

\* Pursuant to Rule 406T of Regulation S-T, this XBRL information will not be deemed “filed” for the purpose of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liability of that section, nor will it be deemed filed or made a part of a registration statement or prospectus for purposes of Sections 11 and 12 of the Securities Act of 1933, or otherwise subject to liability under those sections.

SIGNATURES

In accordance with the requirements of the Securities Exchange Act of 1934, the registrant caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CYNERGISTEK, INC.

Date: November 12, 2020

By: /s/ Caleb Barlow  
Caleb Barlow  
President and Chief Executive Officer  
(Principal Executive Officer)

Date: November 12, 2020

By: /s/ Paul T. Anthony  
Paul T. Anthony  
Chief Financial Officer  
(Principal Accounting Officer)